



PARIS

FAST-TRACK CITIES 2024

13-15 October 2024 | Maison de la Mutualité, Paris

BREAKING BARRIERS:

Advancing Multi-Sectoral Support for
People Living with HIV through Quezon
City's Service Delivery Network

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Disease Surveillance Officer

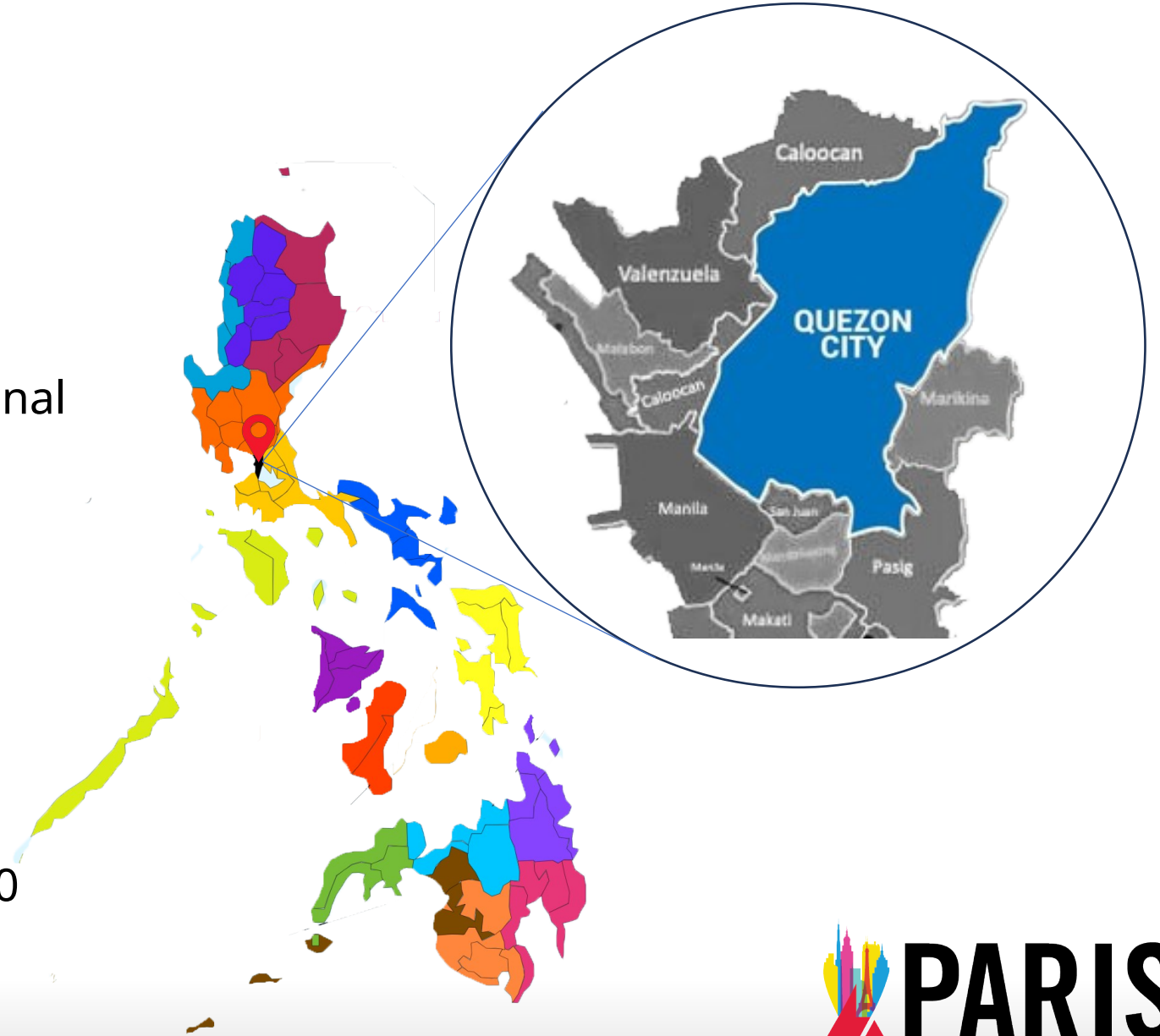
QC Health Department – Epidemiology and Surveillance Division,
Quezon City, Philippines



BACKGROUND

Quezon City

- Largest City in the National Capital Region.
 - Land area: 161.12 sq. km.
 - 142 barangays divided in 6 congressional districts.
 - 142 barangays (villages) divided into 6 congressional districts.
 - 2024 Projected Population: 3,261,085
-
- **Small Barangay:** around 10,000 population
 - **Big Barangay:** more than 100,000 population



Quezon City

Health Facilities:


- 35 Private hospitals
- 9 National Government hospitals
- 3 Local Government Unit Hospitals
- 66 Community Health Centers
- 10 HIV and STI Treatment Hubs



Quezon City

HIV and STI Treatment Hubs

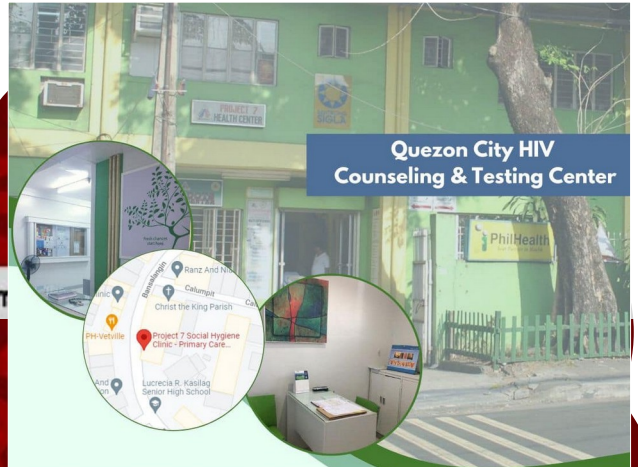
- **4 Social Hygiene Clinic**
(Operates Monday to Friday, 8:00am to 5:00pm)
- **5 Sundown Clinics - Klinikas**
(Operates Monday to Friday, 3:00pm to 11:00pm)
- **1 Local Government Hospital**



Quezon City HIV Counseling & Testing Center

Bernardo Social Hygiene Clinic
GF, Bernardo Social Hygiene Clinic Building,
Magaysay Ave Cor. EDSA,
Brgy. Binagkisan-Cubao, Q.C.
Hours: 8am to 5pm
Monday to Friday

Klinikas Bernardo
2nd flr., Bernardo Social Hygiene Clinic Building,
Magaysay Ave Cor. EDSA,
Brgy. Binagkisan-Cubao, Q.C.
Hours: 3pm to 11pm
Monday to Friday



Quezon City HIV Counseling & Testing Center

Project 7 Social Hygiene Clinic
2nd flr, Project 7 Health Center, 39 Bansalangan
Street, Brgy. Veterans Village, Project 7, Q.C.
Hours: 8am to 5pm
Monday to Friday

Klinikas Project 7
39 Bansalangan Street, Brgy. Veterans Village
Project 7, Q.C.
Hours: 3pm to 11pm
Monday to Friday



Quezon City HIV Counseling & Testing Center

AJ Maximo Social Hygiene Clinic
GF, Bautista Building, Maagap St, Dona
Isaura Subd., Brgy. Novaliches Proper, Q.C.
Hours: 8am to 5pm
Monday to Friday

Klinikas Novaliches
2nd flr., Bautista Building, Maagap St, Dona
Isaura Subd., Novaliches Proper, Q.C.
Hours: 3pm to 11pm
Monday to Friday

Quezon City's 14 Point Agenda

Human and Social Services

- Deliver responsive, efficient and cost-effective social services.
- Build more homes.
- **Provide better healthcare.**
- Ensure high-quality education
- Empower citizens of every gender and social class.
- Build a safer and more resilient city.

Economic Development

- Make Quezon City the preferred destination for businesses.
- Create new jobs across more businesses.
- Develop growth hubs.

Environment and Climate Change

- Build a livable, green and sustainable city.

Infrastructure

- Build essential infrastructure.

Institutional Development

- Be a model of good governance.
- Professionalize and strengthen the Quezon City workforce.
- Listen to our citizens and understand what they need.



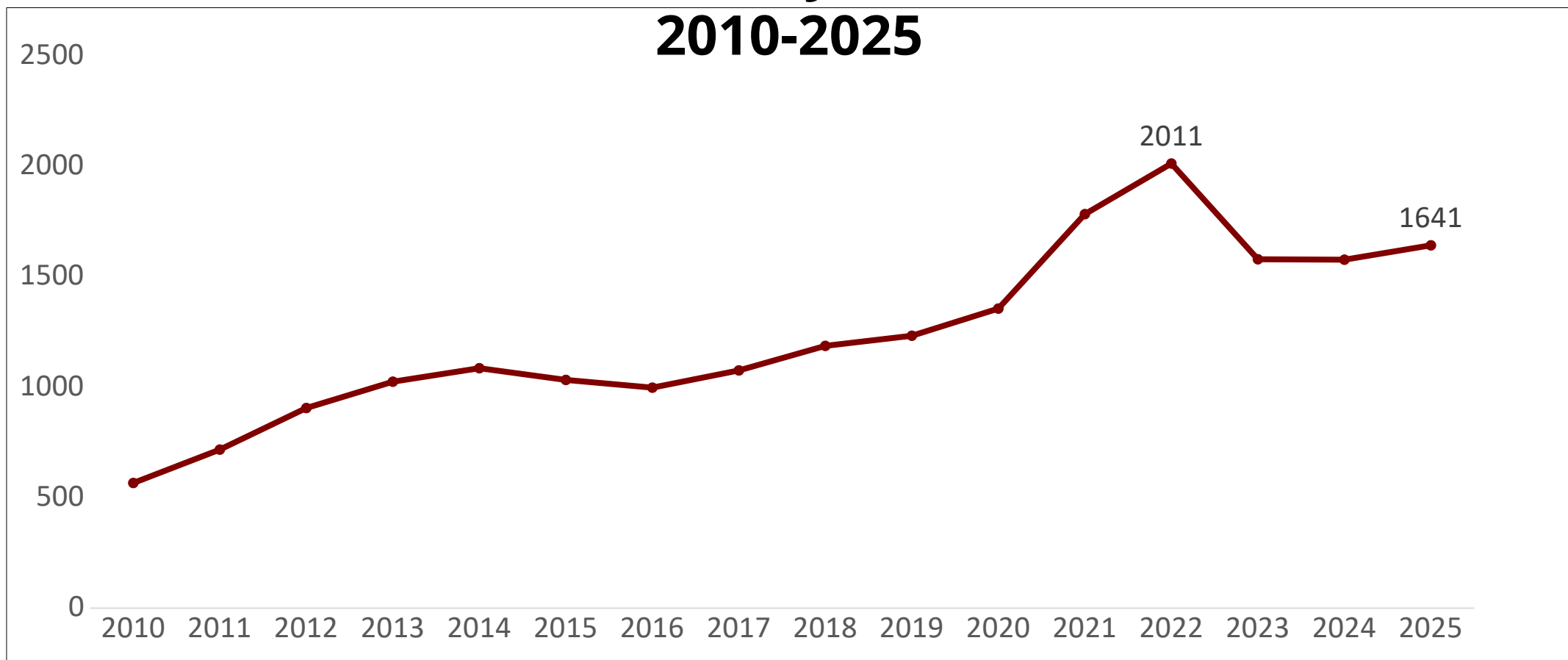
Diagnosed HIV Cases in National Capital Region as of June 2024

Quezon City has the highest proportion of diagnosed HIV cases in the National Capital Region.

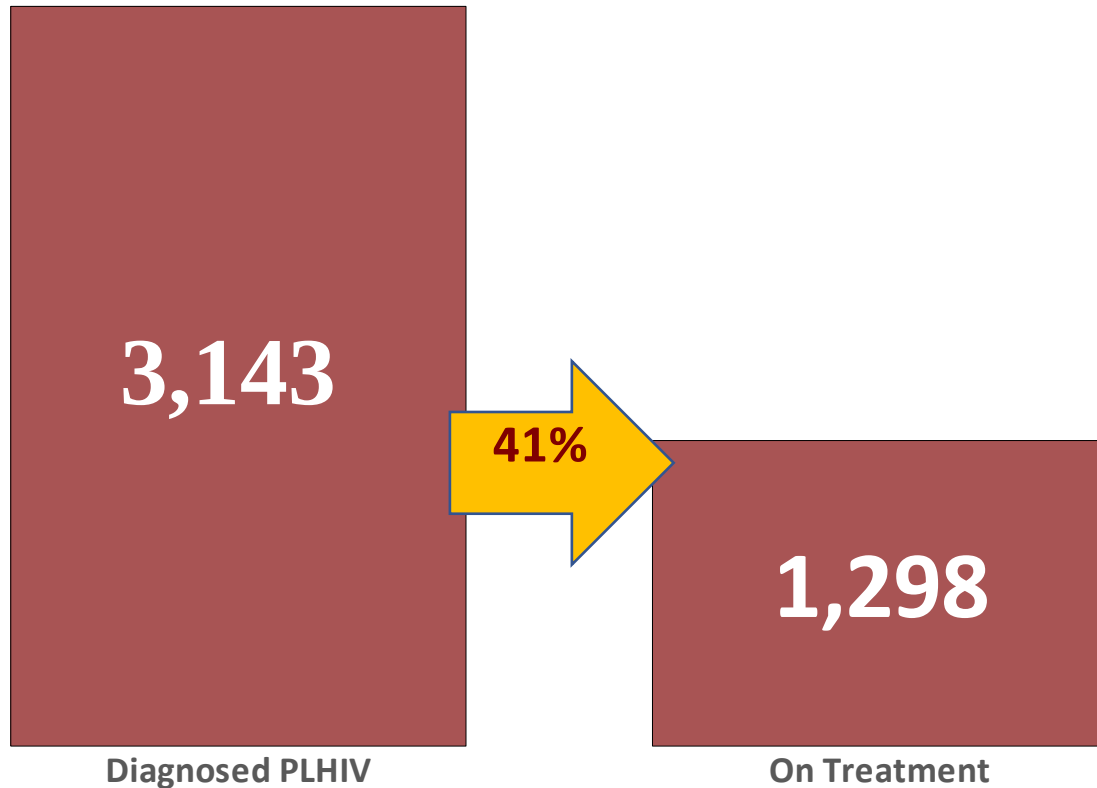
City of Manila	7131 (17%)
City of Caloocan	3537 (8%)
Quezon City*	10009 (24%)
City of Pasig	3219 (7%)
City of Taguig	2914 (7%)
City of Mandaluyong	2245 (5%)
Pasay City	2112 (5%)
City of Parañaque	1860 (4%)
City of Las Piñas	1701 (4%)
City of Valenzuela	1580 (3%)
City of Marikina	1468 (3%)
City of Muntinlupa	1404 (3%)
City of Malabon	869 (2%)
City of Navotas	475 (1%)
City of San Juan	439 (1%)
Pateros	175 (1%)

Estimated New HIV Infections per year, Quezon City

2010-2025



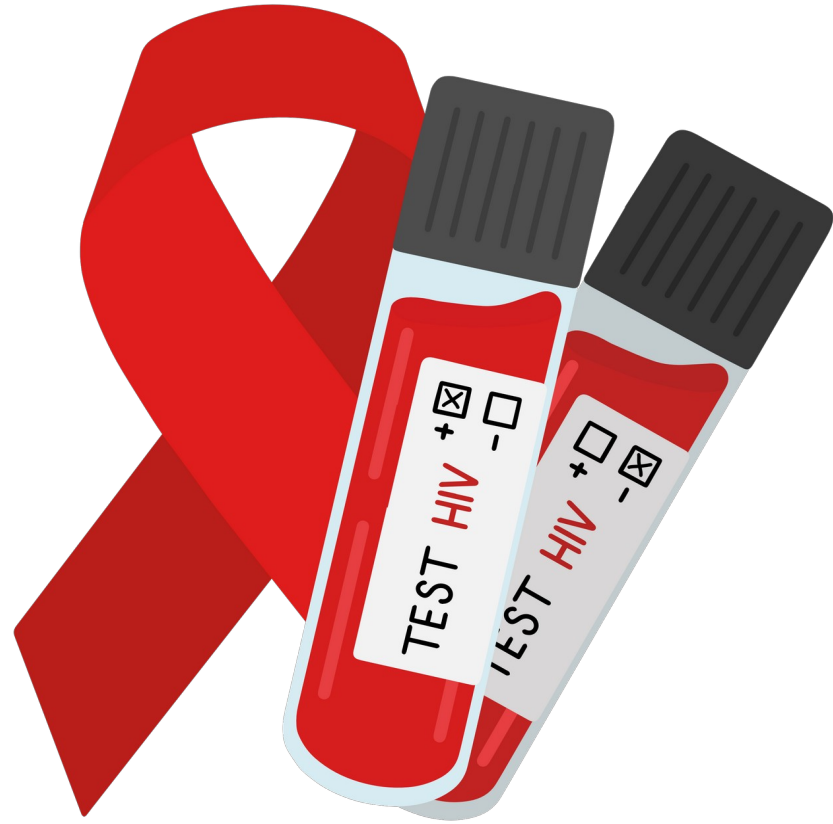
Quezon City HIV Diagnosis and Treatment Cascade, 2015



> 50 %

of diagnosed PLHIV were not on life-saving ART.

This gap highlights the urgent need to establish a Multi-sectoral Support for PLHIV

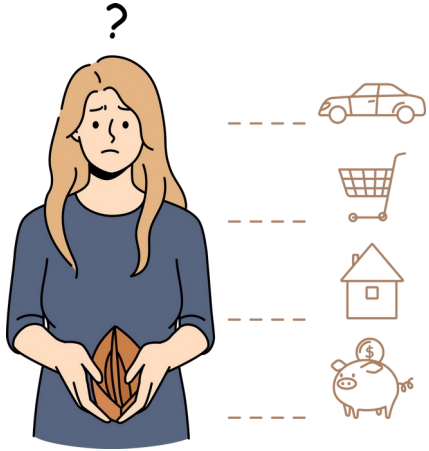


HIV

Diagnosis

is not only a medical concern

HIV Diagnosis is also linked to...



Economics



Education



Legal Rights



Society



Mental Health

Based on the outcome of the study of Philippine National AIDS Council for the 5th AIDS Medium Term Plan...

Holistic Psychosocial Support: The healing process of PLHIV is multi-dimensional, encompassing emotional, psychological, social, and spiritual needs.

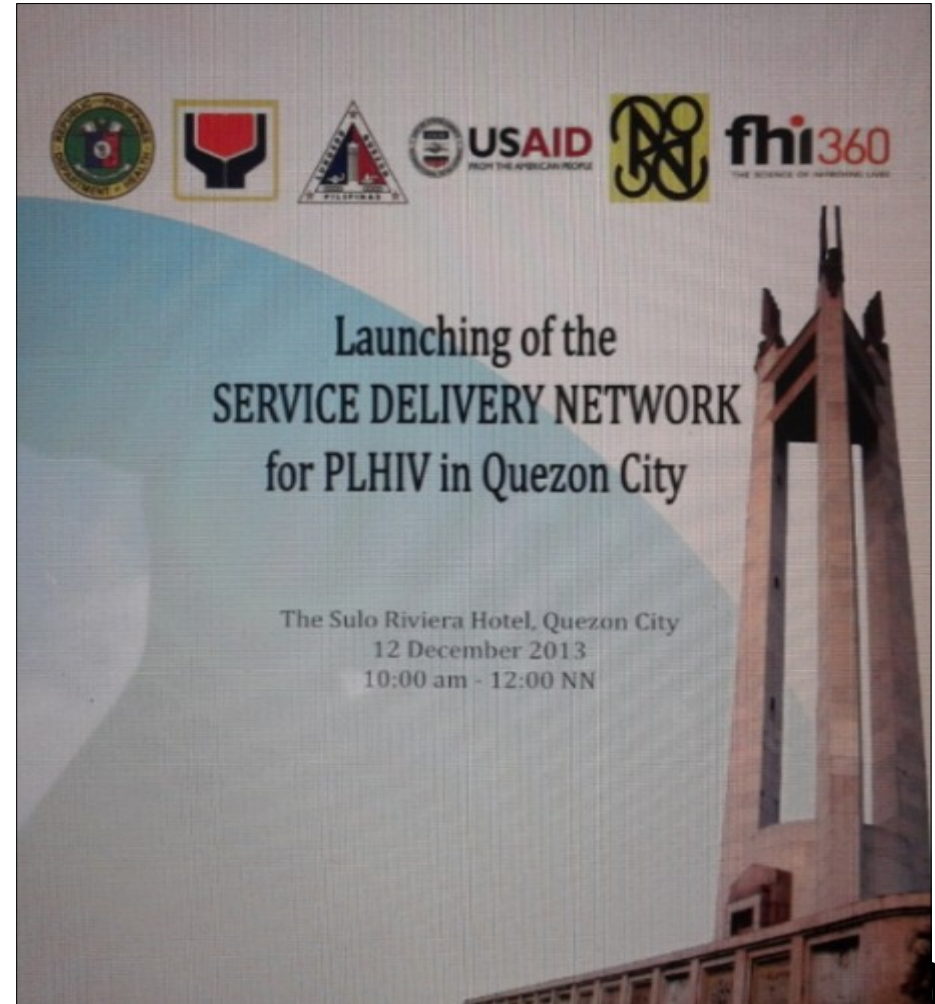
Community-Based Empowerment: The study highlights the importance of self-empowerment and community involvement in the healing process.

Economic and Livelihood Support: PLHIV express the need for sustainable livelihood options to maintain financial stability while managing their condition.

In 2015, the *First Service Delivery Network for PLHIV* was launched...

Methods

Service Delivery Network is a cooperative framework



Partnership was formalized through a Memorandum of Understanding



12

Initial Members



Conduct of monthly ***Service Delivery Network*** to discuss referrals done, following-up on dropped cases, and identifying and solving barriers that are keeping clients from accessing services.



Setbacks in Service Delivery for PLHIV During the COVID-19 Pandemic in 2020



In 2020, as the COVID-19 pandemic swept across the globe, the regular monthly Service Delivery Network meetings in Quezon City faced significant disruptions.

Disrupted
Coordination



Mobility
Restrictions



Overworked
Service
Providers



However, despite these challenges, the SDN adapted to ensure that PLHIV continued to receive essential health services.



Adaptation of SDN during COVID-19

- Pandemic**
- Linking out-of-city residents PLHIV to QC treatment hubs to avoid treatment interruptions.
 - Utilizing courier services to deliver ARVs to those unable to go out.
 - Dispensing medicines to non-QC clients.
 - Collaborating with CBOs to connect clients to care.



A Turning Point in 2021

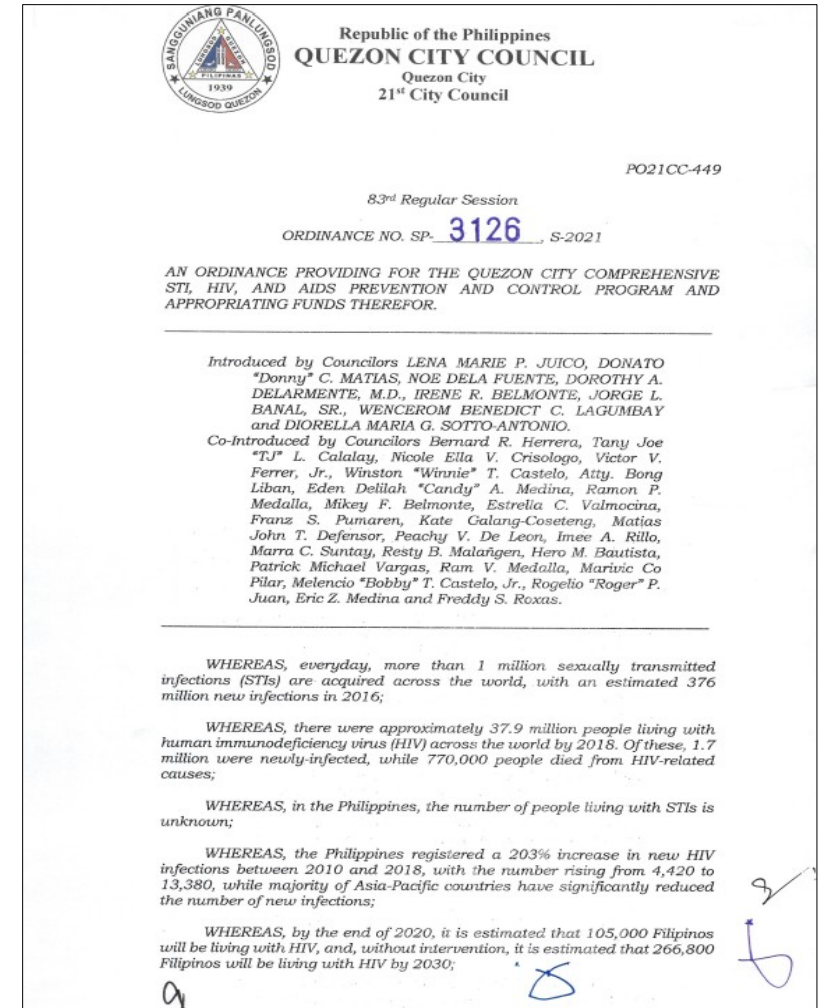
The Quezon City Comprehensive HIV Ordinance of 2021



SECTION 5. SERVICE DELIVERY NETWORK. - The Lead Agency, through the QC STI, HIV, and AIDS Working Group, shall be responsible for establishing and expanding an integrated, efficient and functioning STI, HIV and AIDS Service Delivery Network, to enable access to health services, health insurance, social services and livelihood assistance, legal services, and other services to ensure the well-being of PLHIVs, affected families, intimate partners and their children, key affected populations and vulnerable communities.

This Ordinance calls for institutionalization of the **Service Delivery Network (SDN)** for PLHIV through the City Health Department to provide them holistic support in terms of;

- Health Services such as STI, HIV, and STI testing
- Legal aid such as Public Attorney's Office, Integrated Bar of the Philippines etc.
- Mental health support
- Social services, and livelihood assistance.



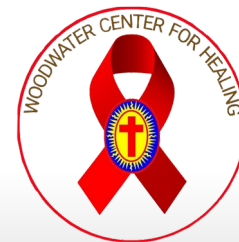
1st Monthly Service Delivery Network Meeting after COVID-19 Pandemic, February 2023

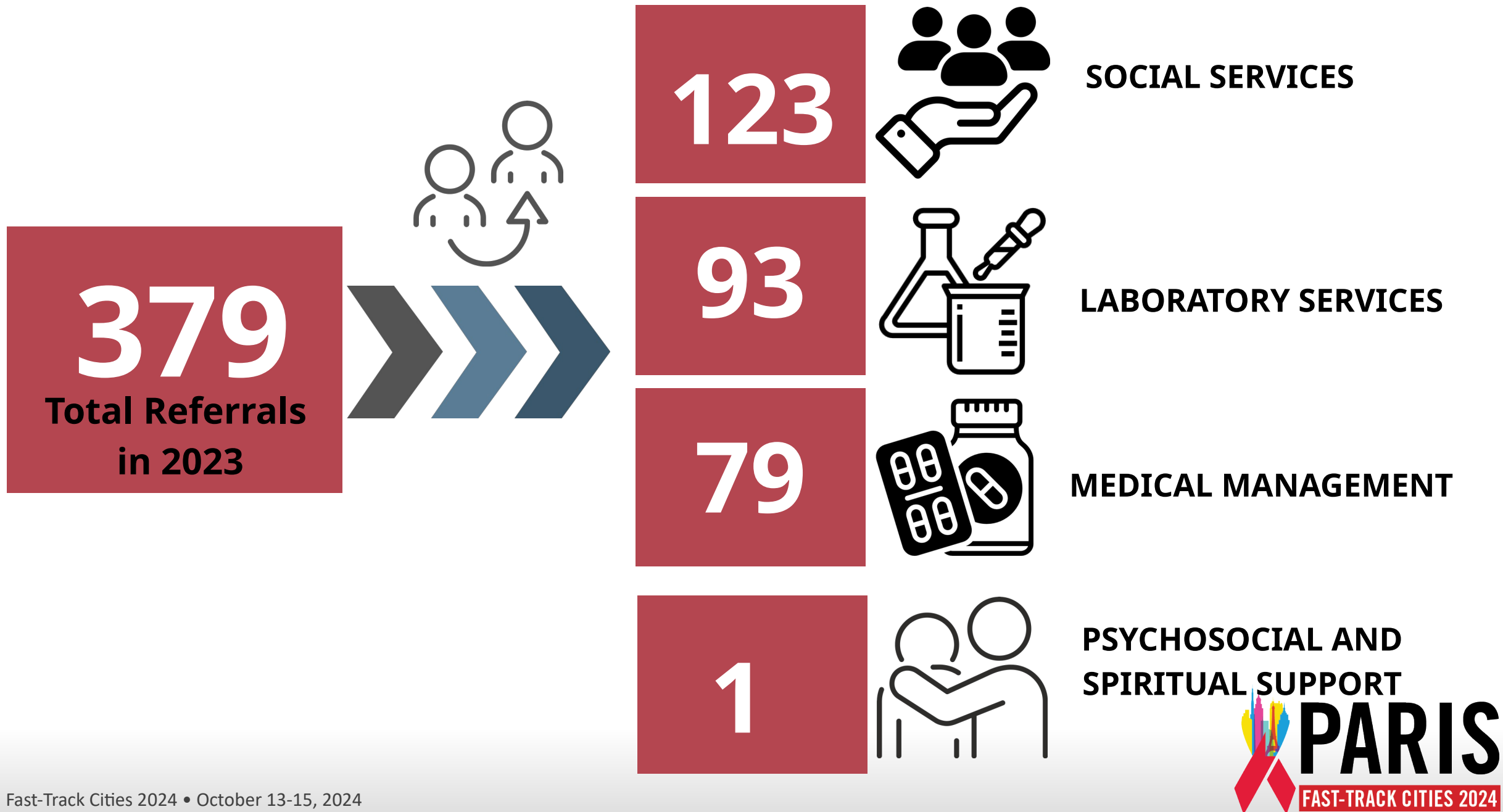




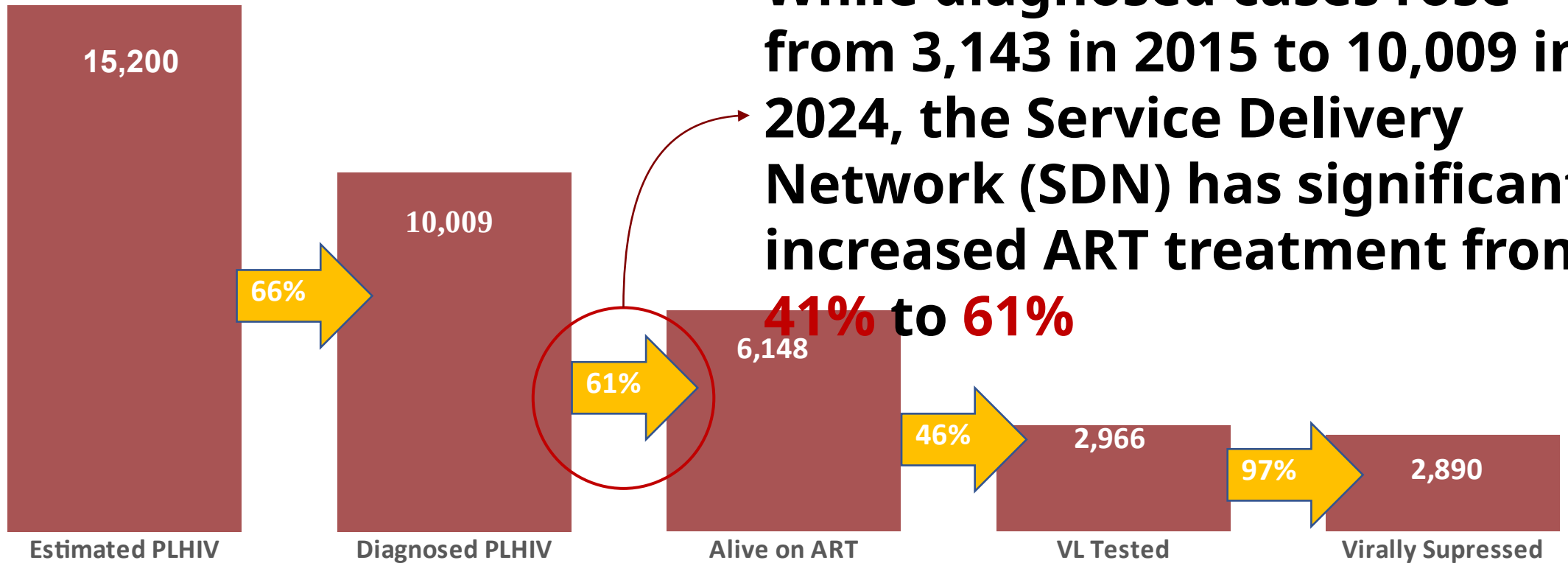
SDN MEMBERS HAS GROWN TO

33





Quezon City HIV Care Cascade as of June 2024



While diagnosed cases rose from 3,143 in 2015 to 10,009 in 2024, the Service Delivery Network (SDN) has significantly increased ART treatment from **41% to 61%**

CONCLUSION




- The *Service Delivery Network (SDN) for People Living with HIV* is an effective approach as evidenced by increase in linkage to treatment cascade rates from **41%** in 2015 to **61%** in 2024.
- Expansion from **12 to 33** members underscores the importance of multisectoral collaboration in addressing HIV
- Despite the increase in diagnosed cases from 3,143 in 2015 to 10,009 in 2024 and the significant rise in ART coverage from 41% to 61%, there are still critical gaps in the HIV cascade that require our attention.

RECOMMENDATION

- A new *Memorandum of Understanding (MOU)* has been developed and is awaiting ceremonial signing to formalize and enhance collaboration among the **33** SDN members.
- Development and Implementing regular monitoring and evaluation mechanisms will help assess performance and identify areas for improvement.
- Integrate the Service Delivery Network into the Healthcare Provider Network in the National Level.



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