

Implementers' perspectives and modifications to implementation strategies used to increase oral PrEP initiation and persistence among cis-gender adolescent girls and young women and female sex workers in South Africa: a sequential explanatory mixed methods study



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Adolescent girls and young women (AGYW) and female sex workers (FSW) in South Africa face a disproportionally high risk of HIV acquisition.

**HIV and TB** 

HIV Care in South Africa

- Pre-exposure prophylaxis (PrEP) uptake and persistence remain low.
- TB HIV Care (THC), a non-profit organization in South Africa, is the largest provider of PrEP for women.







**Background** 





Using a mixed-methods approach, we sought to **quantitatively** assess and **qualitatively** explore three strategies implemented by THC to increase PrEP initiation and persistence among AGYW and FSW in South Africa.

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I. Case Management



II. Airtime Incentive Program



III. Mobile Van PrEP Provision







Phase 1 - Provider Perspective Survey (April-August 2021)



**Participants and location:** 153 providers/implementers completed a self-administered survey.

#### Measures:

- Acceptability of Intervention Measure (AIM)
- Intervention Appropriateness Measure (IAM)
- Feasibility of Intervention Measure (FIM)

**Outcomes:** implementation outcomes, perceived difficulty to implement, and perceived importance.

Statistical analyses: proportions



Phase 2 - Focus Group Discussions (March-May 2023) Framework and Thematic Analysis

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Participants and location: a nested subsample of 64 providers and data captures participated in 8 focus group discussions; 4 AGYW and 4 FSW sites.
Procedure: 60–90-minute focus group discussions
Analyses: framework and thematic analyses
Frameworks: Framework for Reporting Adaptations and Modifications to Evidence-Based
Implementation Strategies (FRAME-IS) and Proctor et al.'s implementation outcomes framework



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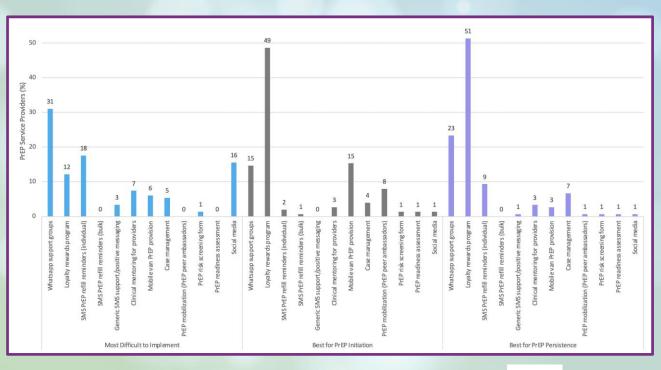
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#### Perceived Effectiveness of PrEP Strategies

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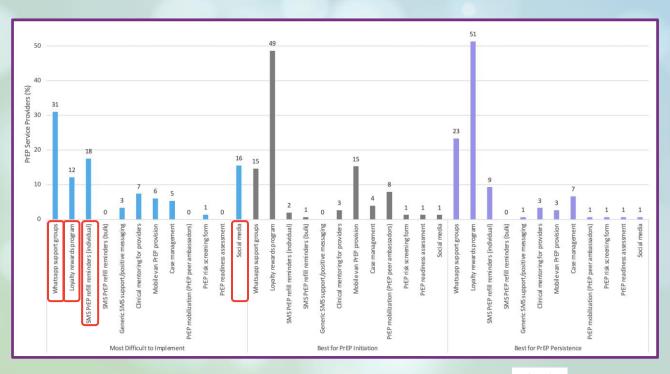




#### Perceived Effectiveness of PrEP Strategies













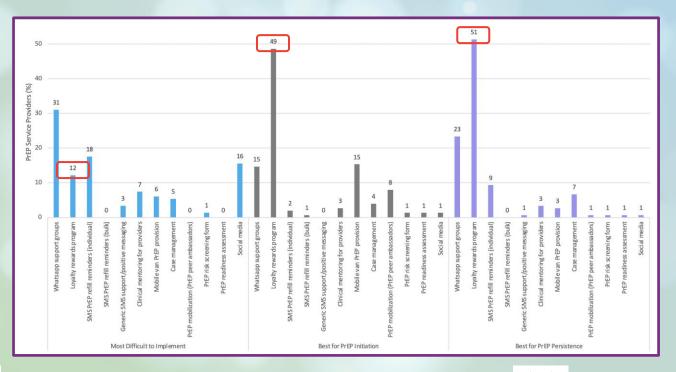
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#### Perceived Effectiveness of PrEP Strategies

nplementation Outcomes







Perceived Effectiveness PrEP Strategies

**Implementation Outcomes** 



\*\*\* \*\* 100 100 99 \* \* 98 98 \* 98 98 98 98 97 96 96 96 94 PrEP Service Providers (%) 92 92 91 90 90 90 89 88 88 87 86 84 82 82 80 Loyalty Rewards Mobile Van PrEP Case Management Loyalty Rewards Mobile Van PrEP Case Management Loyalty Rewards Mobile Van PrEP Case Management Program Provision Program Provision Program Provision Acceptable (AIM) Feasible (FIM) Appropriate (IAM) \* p < .05, \*\* p < .01, \*\*\* p < .001 ■ AGYW ■ FSW

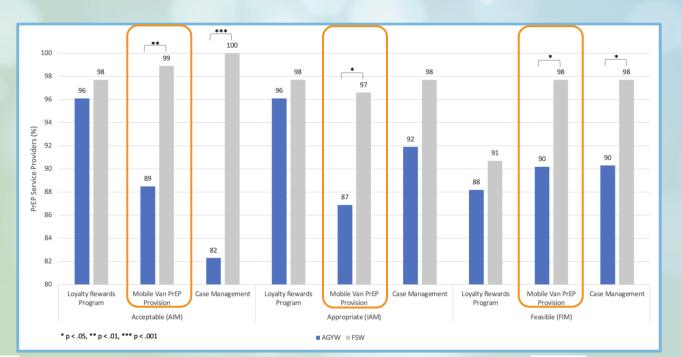




Perceived Effectiveness PrEP Strategies

**Implementation Outcomes** 









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Phase 2: Case Management

**Barrier** and **Adaptations** 

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## **Barriers**

Case management delivery change from linkage officers to ambassadors.

"The challenge that [ambassadors] faced is that they can't recruit as well as [linkage officers]... If they are struggling to recruit, the facilitator or another team member has to help them recruit. "-AGYW site provider

# Adaptations/Modifications

- Reactive adaptations by management to have ambassadors provide case management.
- Modifications by implementers. To meet program targets, facilitators or other implementers would assist ambassadors with case management.

"Most of the case manager's duties fall onto the social worker. The social worker has to do both the case manager's job and their own." -AGYW site provider









Phase 2: Case Management

Adaptations

Recommendations





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"I think it would be good if they **employed some case managers** that would come to the site with us because the work that we have is overwhelming." – FSW site provider Phase II: Airtime Incentives Program **Barrier and** Adaptations

Recommendations



## Barriers

- Technological difficulties in implementing the airtime incentives.
- Some PrEP users lacked or borrowed phones.

# **Adaptations/Modifications**

Reactive adaptation by management to deimplement the airtime incentive.

"There were a lot of complaints that happened because of [the inability to load the airtime] so <u>we decided that we were not going to give out the airtime vouchers to</u> <u>clients who do not have their phones on them during the visit</u>. – FSW site provider





Phase II: Airtime Incentives Program

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Recommendations

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"**People really need food**. Food is always a necessity...Food will also get them to adhere to their treatment because they won't be able to say that they can't take medication because they don't have food. " – FSW site provider

> "I think that <u>hygiene packs</u> really help with initiation and retention...we should have smaller things like <u>little gift</u> <u>packs that are branded with the company logo</u>. Things like pens and wristbands. Small things that someone can keep as a souvenir." – AGYW site provider



"Sometimes clients don't have phones. I think that we should look into giving clients **gift vouchers** instead of airtime so that clients without phones can also get something." – FSW site provider



Phase II: Mobile Van PrEP Provision **Barrier and** Adaptations

Recommendations



### **Barriers**

"people <u>cycle in and out</u>. So, they take PrEP for one month and then stop for the next month because they are not sexually active....They take it like they'd take the morning-after pill." – FSW site provider

# Adaptations/Modifications

Implementers deliver components of the strategy that are outside of their responsibility to meet program targets

"Another challenge is that <u>sex workers change</u> <u>sites</u>. I will ask them where I can find them and then they will say they work there all the time but sex workers move around a lot. If there is no money they travel to another site." – FSW site provider



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Phase II: Mobile Van PrEP Provision

Barrier and Adaptations

Recommendations

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"I think all health facilities should have mobile clinics because going to health facilities can be challenging for service users. <u>Peer educators</u> <u>and nurses</u> should be in these mobile vans because they <u>play a huge role in recruiting and</u> <u>retaining</u> service users." – FSW site provider

"We do so much when we get to the sites. We educate and mobilize once we are on site. One of the <u>major reasons why people are still</u> <u>taking PrEP is because we educate them</u> on the importance of taking PrEP." – FSW site provider



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#### Phase 1 – Provider Perspective Survey (April-August 2021)

- Providers perceived case management, the airtime incentives program, and the mobile van PrEP provision as acceptable, appropriate, and feasible.
- Most difficult strategies to implement were technology-based and demand-creation strategies:
  - WhatsApp support group

Conclusions

- SMS PrEP individual refill reminders
- social media
- airtime incentive
- Best strategy to support PrEP initiation and persistence: Incentive strategies

## Phase 2 – Adaptations Focus Group Discussions (March-May 2023)

The majority of strategy changes were:

- Reactive adaptations (planned alterations to address current challenges/barriers) decided by management.
- Modifications (unplanned changes) decided among the providers and implementers due to:
  - limited personnel resources
  - lack of staff retention
  - increasing demands



Conclusions Acknowledgments

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