

# Support Team Assisted Response (STAR)

*Sending the Right Response to 9-1-1 Calls in Denver*

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**NO8DO**

AYUNTAMIENTO DE SEVILLA



# Why STAR?

Focuses on sending the right response to community members dealing with issues around behavioral health, healthcare access & poverty.

Creates a new response pathway for 9-1-1. Implements a public health approach to public safety.

Allows first responders to focus on public safety and urgent medical need.

Builds off the long-standing co-responder program.

Supportive, trauma informed approach vs. emergency room or criminal justice system.

# What We Do

Mental Health Clinician & Medic/EMT.

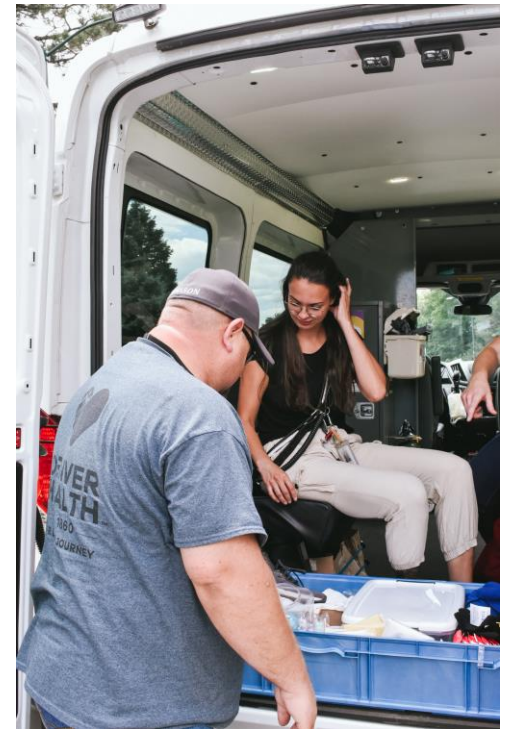
Respond to low risk, low acuity calls coming into Denver 9-1-1 Communications.

Dispatched by 9-1-1 on the police channel.

70% of calls- STAR is the first and only responder.

30% of calls- police officer requests

Provide support, de-escalation, physical & behavioral health assessment, resource connection, transportation, connection to appropriate level of care.



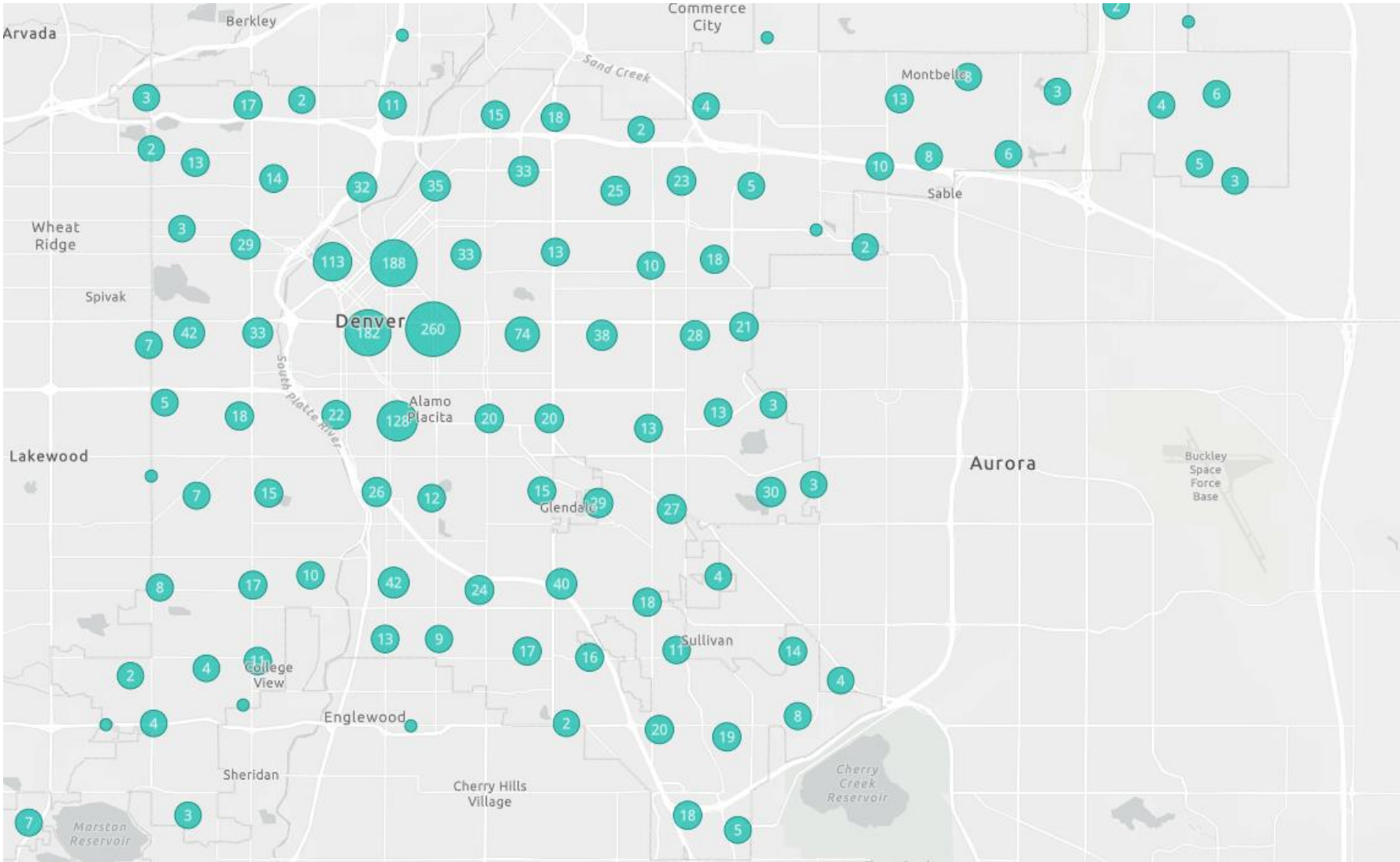
# Who Receives a STAR Response?



# From Pilot to Citywide Expansion



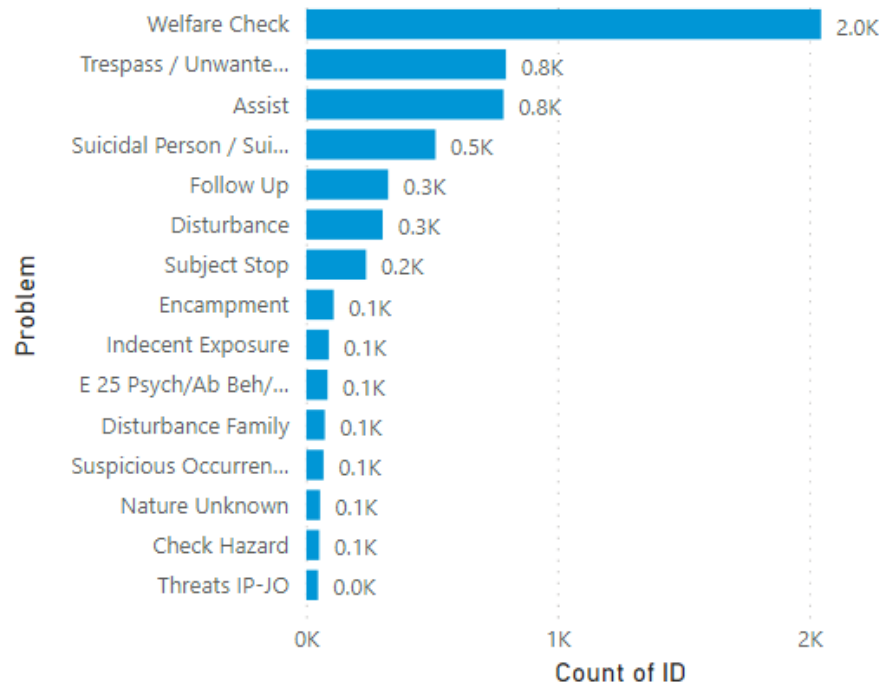
# FAST-TRACK CITIES 2022



## Total Incidents

# 6509

### STAR Incidents by Problem Type



Hour	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Total
0	17	17	22	19	14	17	21	127
1	20	15	6	13	11	10	12	87
2	12	7	12	20	13	14	5	83
3	15	8	13	13	6	9	6	70
4	8	11	7	12	11	14	7	70
5	17	15	12	22	28	13	9	116
6	40	69	51	54	57	66	61	398
7	78	92	97	88	92	96	92	635
8	115	140	160	164	170	145	108	1002
9	122	177	198	195	194	179	145	1210
10	108	156	203	217	244	223	164	1315
11	132	216	199	225	197	239	130	1338
12	140	191	201	203	211	238	153	1337
13	126	189	176	184	222	220	136	1253
14	148	172	177	182	172	161	148	1160
15	142	151	191	181	158	176	149	1148
16	96	147	158	183	182	184	129	1079
17	121	153	153	189	150	154	118	1038
18	87	118	130	139	139	123	117	853
19	76	111	116	109	100	101	93	706
20	65	75	85	74	73	61	61	494
21	47	79	70	53	60	47	68	424
22	42	48	43	46	23	22	42	266
23	19	28	28	21	19	27	32	174
<b>Total</b>	<b>1793</b>	<b>2385</b>	<b>2508</b>	<b>2606</b>	<b>2546</b>	<b>2539</b>	<b>2006</b>	<b>16383</b>