



The MAX Clinic: A Structural Healthcare Systems Intervention Designed to Engage the Hardest-to-Reach Persons Living with HIV/AIDS

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Abstract 125

Disclosures

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- Hologic
- Melinta Therapeutics
- Curatek
- Quidel

Background

- Lack of evidence to guide HIV care re-engagement
 - counseling, navigation, referral to support services, peer support, contingency management
 - very few controlled studies
- Do not need the same intervention for everyone
 - Goal: adaptive interventions with graded intensity
- Most interventions attempt to re-engage patients into the same HIV care system from which they disengaged
- Can we change the structure of care available to patients?

Context: Public Health – Seattle & King County HIV Care Re-engagement Activities

Health Department-Based Data to Care

Surveillance-
based outreach
and relinkage
assistance*

Clinic-Based Data to Care

HIV Clinic
Surveillance-
Informed
Patient
Tracing*

ER & Hospital
Real-time data
match + text
message to
relinkage team

MAX Clinic (“MAXimum assistance”)
for patients who do not or can not engage in traditional
HIV healthcare despite intensive outreach assistance

Study Objective

- To evaluate the characteristics and HIV care outcomes of patients enrolled during the first year of the MAX Clinic

Patient Recruitment for MAX Clinic

- Eligibility criteria
 - Viral load (VL) >1000 copies/mL or no VL for ≥ 12 months and off antiretroviral therapy, AND
 - Failure to re-engage in care with public health and clinical outreach assistance, AND
 - No history of violence toward clinical staff.
- Routes of Identification
 - Public health relinkage and partner services activities
 - Medical provider referral
 - Case managers or navigator referral (clinics, CBOs, jail)
 - Peer referral (occurred spontaneously, now incorporated into model)

MAX Clinic Components

Identification of Potential MAX Patients

Case Coordinators [Disease Intervention Specialists (DIS)]

- Intensive support & outreach
- Single point of contact for patients & providers
- Calls, text messages
- Meet patients in hospital, clinic, home, or jail

2.0
FTE

Enrollment of Patients in MAX Clinic

- **Walk-in medical care**, 5 afternoons per week (in STD Clinic)
- **Snacks and meal vouchers** (each visit, up to once weekly)
- **Cell phones and bus passes** (contingent renewal)
- **Cash incentives** (q2 months)
 - \$25 for visit + lab draw
 - \$100 for suppressed VL & 1x bonus for 3 in a row (\$100)

0.5
FTE

0.1
FTE

Descriptive Analysis

- Prospectively tracked
 - Enrolled in MAX Clinic: ≥ 1 visit with MD & case coordinator
 - “Engaged” in MAX Clinic: ≥ 2 visits
 - Started or re-started ART (prescribed, picked up, patient reported starting)
 - Ever suppressed: Achieved ≥ 1 VL <200 copies/mL
 - “Currently” suppressed: Most recent VL <200 copies/mL
- Retrospectively reviewed
 - patient demographics, substance use, unstable housing, HCV coinfection at time of MAX Clinic linkage

Patients Enrolled in MAX Clinic Jan-Dec 2015 (N=50)

Gender	
Male	37 (74%)
Female	11 (22%)
Transgender	2 (4%)
Race/ethnicity	
Non-Hispanic White	28 (56%)
Non-Hispanic Black	12 (24%)
Hispanic	2 (4%)
Other	8 (16%)
Age, years	
<30	10 (20%)
30-49	29 (58%)
≥50	11 (22%)

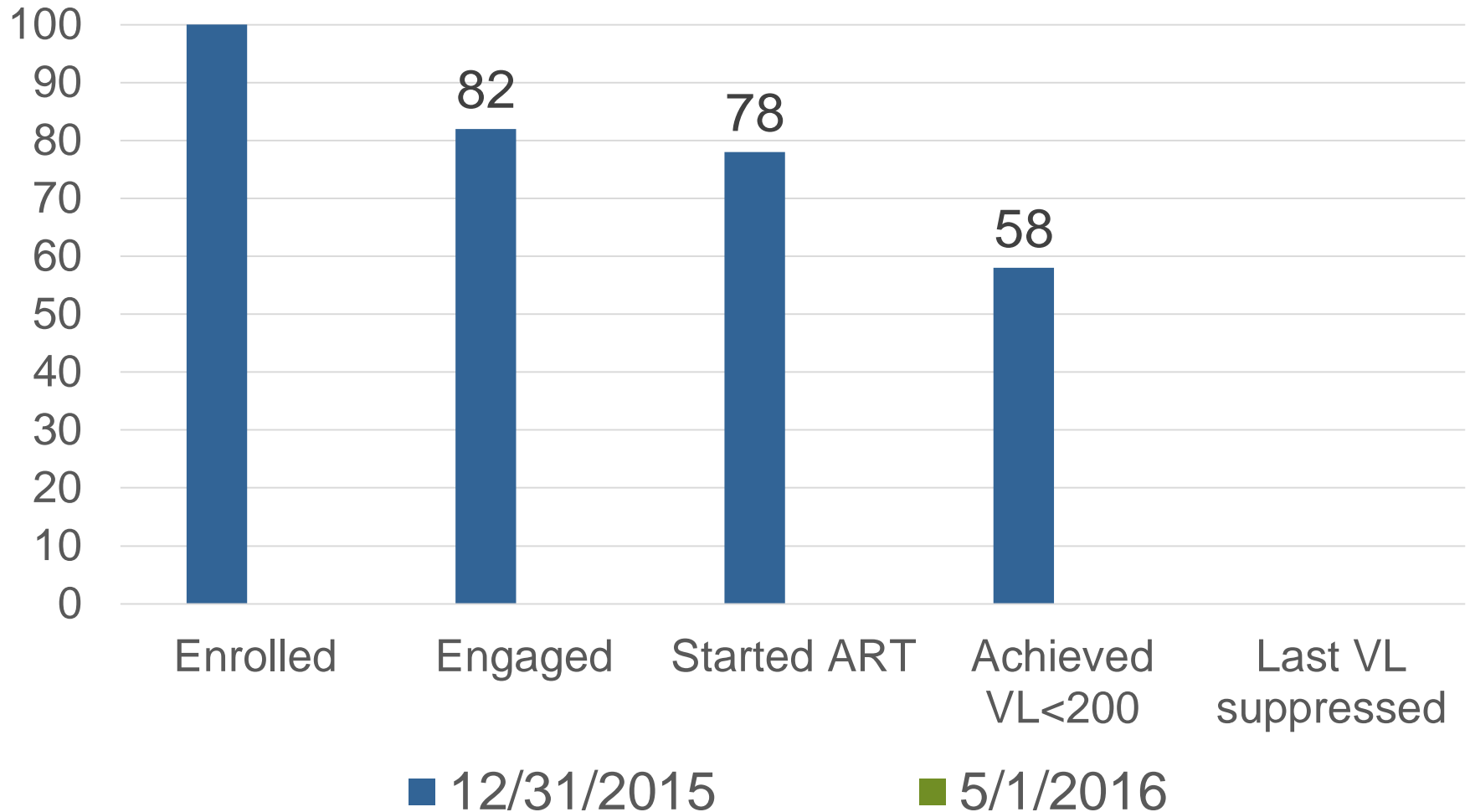
Patients Enrolled in MAX Clinic Jan-Dec 2015 (N=50)

Referral Source	
Provider/Case Manager	23 (46%)
Public Health Outreach	23 (46%)
Peer	4 (8%)
CD4 count (cells/mm ³)*	
<200	27 (54%)
200-500	15 (30%)
>500	6 (12%)
Illicit stimulant or opioid use**	44 (88%)
Unstable housing	29 (58%)
Hepatitis C co-infection	17 (34%)

*CD4 count missing for 2 patients

**Reported using methamphetamine, crack-cocaine, cocaine or heroin in past 12 months, at time of enrollment

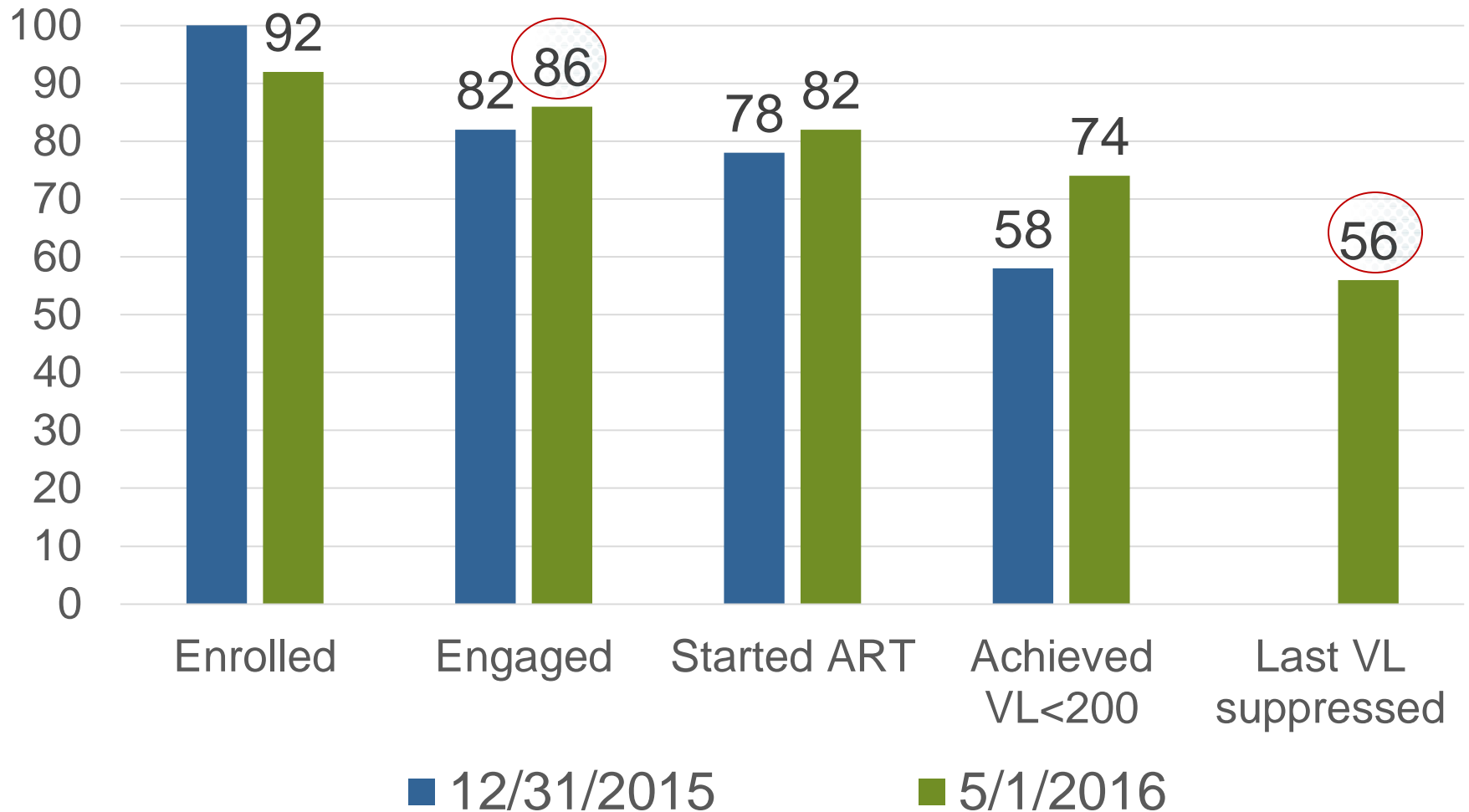
HIV Care Continuum Outcomes (N=50)



Median enrollment: 5 months

9 months

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Summary

- Of 50 patients enrolled in year 1 of the MAX Clinic
 - Vast majority (88%) used illicit stimulants or opioids
 - 0% viral suppression at baseline -> 58% suppression at a median of 5 months
 - Viral rebound after suppression was common
- Key limitations
 - Single site
 - No control group

Conclusions

- An alternative HIV care model that includes walk-in access, intensive outreach support, and incentives can engage patients with complex barriers to care.
- A controlled study is needed to more definitively assess the intervention's impact.

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 - Medical providers: WA State Dept of Health (0.3 FTE) and other sources (0.2 FTE)
 - Case management: Ryan White Part C (medical) and Part A (non-medical)
 - Food vouchers: Ryan White Part A
 - Snacks, cell phones: Flexible health department funds
 - Financial incentives and unrestricted bus passes: CFAR supplement
 - Analysis: **CFAR supplement (P30 AI 027757-28S1)**